

SERVICE FEEDBACK POLICY

Sphere Loans is committed to the provision of excellent customer service and welcomes all feedback in order to recognise best practice and to provide continuous improvement to our processes and service. All comments, suggestions and complaints will be carefully monitored and, where appropriate, quality improvement measures introduced.

You can read more on our Privacy Policy at <http://www.sphereloans.com.au/privacy-policy>

DETAILS OF FEEDBACK

DATE ▶

/ /

COMMENTS ▶

PLEASE MAKE ANY
SUGGESTIONS THAT WOULD
HELP IN IMPROVING THE
SERVICE ▶

WOULD YOU LIKE US TO
CONTACT YOU IN RELATION
TO THIS FEEDBACK ▶

☐ Yes ☐ No

FOLLOWING YOUR COMMENT,
CAN WE HAVE YOUR
PERMISSION TO PUBLISH IT ON
THE INTERNET, and OUR
FLYER ▶

☐ Yes ☐ No

Note: We only publish limited
personal details, such as date
and name only.

OPTIONAL CONTACT

Note: Providing your details are optional.

NAME ▶

ADDRESS ▶

TELEPHONE NUMBER ▶

E-MAIL ▶

THANK YOU

We appreciate your time in completing this form. You can submit this form by the following:

Fax: (02) 9834 6429 **E-mail:** feedback@sphereloans.com.au

Post: Unit 607, 22 Charles Street, Parramatta NSW 2150